

# **Detroit Economic Security Collaborative Network**

**ECONOMIC SECURITY BENEFITS & SERVICES  
REFERRAL DIRECTORY**

FINANCES	
Credit Counseling – Debt Management – Daily Money Management	<b>Green PATH</b> , Farmington Hills, MI 48331– Detroit Offices - Director: Jane McNamara; ESI Partner - Amy Parten Call Central Intake Line for Appointment: 1-800-550-1961. <a href="http://www.greenpath.com">www.greenpath.com</a>
State Health Information Program – SHIP (MMAAP)	<b>Medicare/Medicaid Assistance Program</b> (Also Known as MMAAP or SHIP) – Director – Pamela Alexander, Call (313) 446-4444
Consumer Protection Issues	<b>Better Business Bureau</b> – Detroit Metropolitan Area-Southfield. Call: (248) 223-9400. Medicaid Fraud – Call (313) 446-4444 (Also see Advocacy below).
Financial Abuse	<b>Adult Protective Services</b> – Wayne County Department of Human Services. Call (800) 996-6228 and Vulnerable Adult Abuse and Exploitation Helpline - Call (800) 996-6228
Bankruptcy	<b>State Bar of Michigan</b> – Contact (800) 968-1442 to get a reputable attorney or call Elder Law of Michigan Legal Hotline at (866) 400-9164; Green PATH – 1-800-550-1961 (nominal fees)
Retirement/Pension Rights Counseling	<b>Elder Law of Michigan</b> , 3815 West St. Joseph, Suite C200 • Lansing, MI 48917 Director – Kate White; Call Legal Hotline: 1-(866) 400-9164
HOUSING	
Home Repair	<b>City of Detroit Planning and Development Department</b> , Annual Lottery Available for 500 City of Detroit Residents, Call (313) 224-6225; Offered by some Community Agencies funded by City of Detroit.
Utility Assistance (Energy)	<b>City of Detroit Human Services Department</b> – Utilities Assistance Program, Call: Senior Citizens Division - (313) 224-1000; <b>DTE Energy</b> – Set up budget plan for winter protection. Call: (800) 477-4747; <b>THAW</b> – The Heat and Warming Fund – Offers Utility Assistance, Call: (313) 226-9465- Woodward Avenue Office ; (313) 893-2318 Eight Mile Office; <b>LIHEAP</b> Federal program for weatherization. Call 800-933-9555.
Utility Assistance (Phone)	<b>SPRINT – Assurance Wireless – Free land or cell phone – one per household. Michigan:</b> Call: 888-898-4888; Free line or cellular phones up to 250 minutes with additional minutes at a nominal fee. <a href="http://www.assurancewireless.com">www.assurancewireless.com</a>
Reverse Mortgage Counseling	<b>NCOA Reverse Mortgage Counseling</b> - Offers free counseling to low-income seniors. Call (800) 510-0301 to talk to a counselor. <a href="http://www.ncoa.org">www.ncoa.org</a>
	<b>MSHDA</b> – Offers HUD Certified Reverse Mortgage Counseling at designated locations including Detroit Non-Profit Homes Corporation. Call (800) 382-4568 <a href="http://www.michigan.gov/mshda">www.michigan.gov/mshda</a>

Housing Options	<b>Detroit Housing Commission – Subsidized public housing, Call (313) 877-8000.</b> <a href="http://www.dhcmi.org">www.dhcmi.org</a>
	<b>HUD</b> – Offers housing and information about housing opportunities for low and moderate income, Call (313) 226-7900. <a href="http://www.ezrc.hud.gov/local">www.ezrc.hud.gov/local</a>
	<b>MSHDA – Housing Locator</b> – Online tool listing subsidized housing - <a href="http://www.michigan.gov/mshda">www.michigan.gov/mshda</a>
	<b>Presbyterian Villages of Michigan – Headquarters – Southfield</b> - Offers private independent living apartment living. Director – Roger Myers. Headquarters: Call: (248) 281-2020; Detroit Contact: (313) 832-9922 (Brush Park Manor)
	<b>Bridging Communities</b> – Offers limited grandparents raising grandchildren housing in southwest Detroit. Director – Phyllis Edwards. Call (313) 361-6377
Mortgage Modification	<b>HAM - makinghomeaffordable.gov</b> Government mortgage modification program.
Property Tax Relief/Financial Hardship & Foreclosure Prevention	<b>Wayne County Treasurers’ Office – Financial Hardship for Property Tax Relief</b> – Call: (313) 224-5990; Wayne County Foreclosure Prevention Program – Call (313) 937-8291.
<b>PUBLIC BENEFITS</b>	
Eligibility and enrollment in the range of available benefits for basic needs	<b>Medicaid</b> – Call District Customer Service Toll Free Number – 888-678-8914; <b>Food Stamps</b> – Wayne County Department of Human Services – Call 313 554-8300 or (313) 554-8311 <b>State Emergency Relief</b> – Provides limited assistance for emergencies – rental payments to avoid homelessness, house and property tax payments to avoid foreclosure or tax sales; home repairs, appliances and furniture for victims of fires or other disaster; assistance with utilities; and burial assistance. Call (517) 373-2035
SNAP-Food Stamps and Food Pantries	<b>Mi Café</b> – Help Wayne County seniors to get Bridge Card for food. Call (877) 664-2233. <b>Focus HOPE</b> – Food Prescription (313) 494-4600 / (313) 494-5500; Sherry King – OSA - 517-373—4064 Project Fresh or go to <a href="http://www.projectfresh.msu.edu/projectfresh/senior_project_fresh">http://www.projectfresh.msu.edu/projectfresh/senior_project_fresh</a>
Double Up Food Bucks	<b>Double Up Food Bucks</b> - Doubles value of Bridge Card purchases at eligible Farmer’s Markets. Call 1-866-586-2796 or check out <a href="mailto:info@doubleupfoodbucks.org">info@doubleupfoodbucks.org</a> and <a href="http://www.doubleupfoodbucks.org">http://www.doubleupfoodbucks.org</a> .
Emergency food, utilities, housing, and health care	<b>Wayne County Department of Human Services</b> – District Offices Closest to You – Contact Consumer Hotline for District Offices at (313) 456-1000 (Central Administration) or (800) 481-4989.
Social Security & SSI Benefits	<b>Social Security Administration</b> – McNamara Building – Call (800) 772-1213
<b>JOBS/EMPLOYMENT ASSISTANCE</b>	
Employability Assessment & Job Placement	<b>MI Works One-Stop Centers</b> - Milwaukee: (313) 873-7321; Conner: 313 579-4923; Mich Ave.: 846-2240; Fort: (313) 962-9675

Job Coaching Services	<b>AARP Foundation WorkSearch Virtual Job Coach/ Ferndale-Based Office serves Detroit. aarp.org</b>
Job Training	<b>Operation ABLE of Michigan</b> - Offers Employment and Training, Call: (313) 832-0922
Job Training and Placement	<b>Detroit Area Agency on Aging - Mature Workers Program</b> -Director – Arthur Caldwell. Call (313) 446-4444
	<b>Urban League – Senior Community Service Employment Program</b> - Title V Program, Call (313) 832-4600
Volunteer opportunities - Stipended	<b>RSVP</b> (Formerly: Retired and Senior Volunteer Program). Foster Grandparents, Senior Companion Program, Catholic Social Services of Michigan, Call: (313) 833-7762
	<b>Americorps*VISTA</b> - Find out about Corps of National and Community Service Volunteer Programs – <a href="http://www.cns.gov">www.cns.gov</a>
Continuing Education	<b>Wayne County Community College District</b> – Downtown Campus – Silver Circle Program for Seniors, Call: (313) 496-2758
<b>HEALTH SERVICES</b>	
Healthy Aging Programs	<b>Evidence-Based Health Aging Programs</b> - Nutrition and Fitness Programs include PATH, EnhancedFitness and Matter of Balance, call DAAA at (313) 446-4444.
Medicare/Medicaid Assistance Program	<b>MMAP</b> – Offers screening and enrollment for Low Income Subsidy, Medicare Savings Plan and Medicare Fraud Education – Call DAAA at (313) 446-4444.
Health Clinics	<b>Detroit Community Health Care Connection (Federally Qualified Health Clinic)</b> - (313) 832-2075
Mental Health Issues	<b>Neighborhood Service Organization</b> – (313) 961-4890; Wayne Co. Comm. Mental Health Board – (313) 833-2500
Dental Care	<b>University of Detroit – Dental School:</b> Discounts of 25-50% - Must qualify to participate - (313) 494-6700
Medicare Fraud & Scams	<b>Medicare Senior Patrol</b> – Detroit Area Agency on Aging – (313) 446-4444.
Substance Abuse – Older Adults	<b>Adult Well Being Services, Inc.</b> - Call (313) 825-2488
Vision and Hearing Care	<b>Vision:</b> Greater Detroit Association of Blind and Visually Impaired – Call: ; <b>Hearing:</b> Deaf & Hearing Impaired Services, Call (248) 473-1888; TDD – (313) 473-1875
<b>SUPPORTIVE SERVICES</b>	
Caregiver Support	<b>Neighborhood Legal Services</b> – Offers caregiver education and training. Call (313) 937-8291.
	<b>Alzheimer’s Disease Association</b> - 20300 Civic Center Drive, Ste, 100, Southfield. Offers caregiver information, respite and adult day care to individuals with dementia and their families. Call (248) 351-0280
Home and community services	<b>MI CHOICE</b> – Offers care management and home/community care to frail elderly and adults with disabilities who meet income and ADL eligibility, call (313) 446-4444.

	<b>Project CHOICE</b> - Offers care management and home/community care to frail elderly and adults with disabilities, call (313) 446-4444.
Aging Network Services	<b>Aging Network Services</b> – DAAA Funds agencies to provide direct services, call (313) 446-4444.
Nutrition services	<b>Congregate and Detroit Meals on Wheels</b> - Check with Detroit Area Agency on Aging at Detroit Area Agency on Aging. Call: (313) 446-4444
Transportation	<b>DDOT Metro Lift &amp; Regular Bus Service</b> – Transportation to Medical and business appointment available with 24 hour notice and prior eligibility determination. Call – (313) 933-1300
<b>LEGAL SERVICES</b>	
Landlord/Tenant issues	Legal Aid and Defenders – Call (313) 967-5555; Neighborhood Legal Services- (313) 937-8291
Foreclosure Mitigation	<b>Making Homes Affordable Website:</b> <a href="http://makinghomeaffordable.gov">makinghomeaffordable.gov</a>
Foreclosure Prevention	<b>Wayne County Mortgage Foreclosure Prevention Program,</b> Call – (313) 833-1576; <b>Family Tree</b> –(313) 933-1300; <b>New Hope</b> - (313) 255-6275
Elder Abuse	<b>Adult Protective Services</b> – Call (877) 412-6109
Wills, trusts, and end of life decisions	<b>Neighborhood Legal Services of Michigan</b> - Call (313) 937-8291.
Immigration	<b>International Institute</b> – (313) 872-4112
Disability claims	<b>Neighborhood Legal Services of Michigan</b> - Call (313) 937-8291.
Social Security & General legal issues	<b>Neighborhood Legal Services of Michigan</b> - Call (313) 937-8291.
Family Law including divorce and custody	<b>Legal Aid and Defenders:</b> Call (313) 937-8291.
<b>INFORMATION &amp; ASSISTANCE</b>	
211	<b>United Way of Southeast Michigan</b> - General telephone number for social services. Call 211 or Check out Online 211 Database, <a href="http://www.uwsem.org">www.uwsem.org</a>
311	<b>Detroit Community Access Center</b> - Telephone number connects callers to City of Detroit departments regarding services. Call 311
911	<b>Emergency Fire, Police and EMS Phone Line</b> – Connects callers to Police, Fire and EMS, Call 911
Eldercare Locator	<b>Eldercare Services</b> - Toll Free telephone services puts callers in touch with Area Agencies on Aging around the country, Call 1-800-677-1116.
DAAA Call Center	<b>DAAA Call Center</b> – Links seniors, caregivers, adults with disabilities and service providers to Aging Network Services and long term care. Call: (313) 446-4444.
Legal Hotline	<b>Elder Law of Michigan Hot Line</b> – 1-866-400-9164
<b>ADVOCACY</b>	
Senior – Long Term Care Advocacy	Community Advocacy Network – Brings together community stakeholders to promote

	quality long term care services for the community. Call (313) 446-4444
Disability Rights	Michigan Protection & Advocacy Services – Protect and promote human and legal rights of persons with disabilities, call 800 288-5923 / <a href="http://www.mpas.org">www.mpas.org</a> ; <b>Disability Network-Wayne/Detroit:</b> (313) 923-1661
Nursing Home Residents	<b>Long Term Care Ombudsman</b> – Offers information, consumer rights and complaint resolution to nursing care facility residents, Call Detroit Area Agency on Aging at (313) 446-4444. State Ombudsman – 517 335-1560
General Advocacy	<b>City of Detroit Department of Human Services/Consumer Advocacy Division, 18100 Meyers, Detroit</b> - Offers education, mediation and investigation regarding dishonest business practices, Call (313) 224-6995
Hospital Advocacy	<b>MPRO</b> – Michigan Peer Review Organization works with consumers to improve the quality of care for beneficiaries of Medicare in health care facilities such as hospitals, nursing homes, home health, physician office and managed care settings by addressing individual complaints. Call 248 465-7300. <a href="http://www.mpro.org">www.mpro.org</a>
<b>LONG TERM CARE</b>	
Hospice	<b>Hospice Medicare Benefit</b> – Provides information about hospice benefit in Medicare. Call (800) 633-4227
	<b>Michigan Hospice and Palliative Care Organization</b> – Provides information on hospice in Michigan. Call (800) 536-6300. <a href="http://www.mihospice.org">www.mihospice.org</a>
	<b>Partnership for Caring: America’s Voices for the Dying</b> – Offers assistance navigating the health care system at end-of-life. Call (800) 989-9466 <a href="http://www.partnershipforcaring.org">www.partnershipforcaring.org</a>
	<b>Cancer Information Services</b> – Answers questions related to cancer and cancer treatment and provides referrals to home care, support groups and hospice. Call (800) 422-6237. <a href="http://www.cancer.gov">www.cancer.gov</a>
HIV/AIDS	<b>HIV/AIDS Program</b> – Detroit Department of Health and Wellness Promotion – Provide complete continuum of care for prevention, early intervention and care. Call (313) 876-0980 <a href="http://www.detroitmi.gov">www.detroitmi.gov</a>
Memory Evaluation Assessment	<b>Harper University Hospital Senior Health Center</b> , 4160 John R, Suite 708, Detroit – Offers Memory Evaluation Services, Call (313) 993-0639
<b>VETERAN SERVICES</b>	
Health and Hospital Services	<b>Michigan Veterans Center</b> – (313) 831-5500; Veterans Administration: (313) 224-5045