



Electronic Visit Verification Implementation Survey

Services provided or administered by agencies

1. Personal care services
2. Home health services
3. Unsure

Estimated number of users associated with organizations who will require access to the State of Michigan's EVV system.

1. 150-200
2. Less than 20
3. 50

Does your organization currently use an Electronic Verification System?

1. 83% no
2. 17% unknown

EVV System/ Vendor used

1. CHAMPS
2. Unknown or N/A

Data elements captured by the organization's EVV system/vendor

1. All of the elements listed below
2. Type of service performed
3. Individual receiving the service
4. Date of service
5. Individual providing the service
6. Location of service
7. Time the service begins and ends

Which program(s) is offered by your agency that is impacted by the EVV implementation?

1. MI Choice Waiver
2. MI Health Link
3. Unsure/None

Do you anticipate the agencies you work with increasing your compensation rate to account for the increased responsibilities associated with EVV implementation?

1. 83% unsure
2. 17% no

Does your agency plan to use your own system/ vendor to submit Medicaid-related EVV data to the State of Michigan or would you consider using the State's EVV system?

1. 50% undecided
2. 33% would use the states EVV system
3. 17% may have to drop the program if it is too hard to do

Which source would your agency consider using for an EVV system?

1. 50% would be open to either option listed in the previous question
2. 33% would use the State of Michigan's EVV system
3. 17% undecided

What percentage of participants would you estimate strongly object to EVV usage

1. 50%: 20-40%
2. 33%: 0-20%
3. 17%: 60% or more

Will EVV deter some people from working in a self-direction program?

1. 83% maybe
2. 17% yes

Are you aware of any participants who have been involuntarily disenrolled from self-direction due to issues with EVV/ESV compliance?

1. 50% unsure
2. 50% no

Are you concerned about the withholding of payment from your organization due to EVV errors?

1. 50% unsure
2. 50% yes

Will the EVV implementation increase your administration costs?

1. 83% unsure
2. 17% yes, it will increase significantly

Are you subject to any financial penalties from the state based on rates of EVV compliance?

1. 83% unsure
2. 17% no

Would you like to participate in an EVV focus group to learn more about the EVV system mandate?

1. 67% yes
2. 33% maybe